

Media Release

ACT Ambulance Service



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Eight-year-old Triple Zero hero congratulated

The ACT Ambulance Service (ACTAS) today has congratulated the quick actions of a primary school student from Nicholls for calling Emergency Triple Zero (E000) after witnessing her mother collapse and become unconscious at home.

“The outstanding efforts of eight-year-old Hannah Jones are to be commended,” ACT Ambulance Service Chief Officer Mr David Foot said.

“The importance of everyone in the home having the knowledge to call Emergency Triple Zero (000) in times of emergency is vital and potentially life saving,” he said.

On 4 January, 2011, during the school holidays Mrs Donna Jones was seen by her daughter to collapse and become unconscious.

With her mother unconscious, Hannah realised there was a major problem and called Emergency Triple Zero (E000) speaking with an ACT Ambulance Service Communications call taker.

A short time later, Intensive Care Paramedics from the ACT Ambulance Service arrived who treated Mrs Jones before transporting her to The Calvary Hospital.

“I am proud to say that Mrs Jones has since made a full recovery and should be proud of educating her daughter and family about E000, Mr Foot said.”

“In an emergency, every second counts.

“Hannah was told about calling the emergency number at just four years of age, and this case has shown how educating the family about how to respond in a crisis can make a huge difference.”

Hannah received a Certificate of Appreciation from the ACT Ambulance Service during a special school assembly at the Gold Creek Primary school today.

